

NATIONAL

H O M E S

You are the blueprint™

WE CARE ABOUT YOU

There is nothing more important to us than your safety and comfort when you visit our sales office. That's why we pledge to adhere to the highest standards, and have taken measures prior to opening that adhere to the Ontario Public Health guidelines. We understand your concerns and would like to share with you the steps we are taking to prepare the sales office for you and navigate the current situation.



CLEAN & SANITIZED

All frequently touched hard surfaces are continually cleaned and sanitized with Health Canada approved hard surface disinfectants throughout the day (ex. Walls, doors, counters, sinks, washroom etc.) Stations and chairs are cleaned and sanitized after every appointment.



HEALTH CHECK

You will be required to complete a self-assessment before your appointment asking if you have been in contact with anyone that may have COVID-19 or similar symptoms in the past 14 days prior to entering the sales office. Please reschedule if you feel unwell.



PHYSICAL DISTANCING

We ask all staff and clients to keep 2 meters (6ft) apart whenever possible. Please follow the physical distancing guidelines and signage as you move throughout the sales office.



APPOINTMENT SCHEDULING

Please arrive on time for your appointment. If you arrive early we ask that you please wait in your car or outside of the sales office. Anyone arriving more than 10 mins late may need to reschedule their appointment.



CAPACITY LIMITATIONS

To prevent overcrowding, we are limiting the number of people in the studio at one time and ask that you please maintain a maximum of two people per appointment



SANITIZATION CENTER

Hand sanitizer is provided throughout the sales office and all clients and staff will be required to disinfect their hands upon entering the sales office.



MASKS

Masks are required for all staff and clients. Clients are encouraged to bring a mask with them, but disposable masks will be available for your appointment.



PERSONAL ITEMS & BEVERAGES

Please leave personal items at home and bring only your essentials. Coffee/tea will not be offered at this time.

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